## Social media conversion cheat sheet

STEP 1

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Create a Relevant and Measurable goal
Measure Content KPI
User engagement $\rightarrow$ engagement rate \%
Number of views $\rightarrow$ Reach \& Frequency
Measure email marketing Content with CTA $\rightarrow$ Click Rate Campaign $\rightarrow$ Open Rate \%; Click Rate \%

Measure advertisement KPI
No. of people who remembered $\rightarrow$ Ad Recall Lift \%
Website visitors $\rightarrow$ Landing Page Views
Leads $\rightarrow$ Leads/Sales


## STEP 2.

Reach the right audience with social media advertising by planning the communication funnel.

1. Awareness - first introduction of your business, measured with Reach.
2. Consideration - use remarketing for someone who noticed your advertisement.
3. Conversion - specific offer to the people that already recognise you.

## STEP 3.

Plan content topics that match your brand. Assign specific days to specific topics for social media channels. Use the following resources.

All Adobe Creative Cloud programs, Photoshop for photos and Illustrator for design.

Texts in Google Docs for easy access and longer availability.
Advertising tools Facebook ads, LinkedIn ads, Google Ads.

Tracking statistics
Reports, Google Trends, Google Analytics.
Advertising statistics Facebook/Meta Pixel, Google Tag Manager, SEO

An employee who is tech-savvy and understands internet culture this person can save your brand from embarrassing communication decisions.

Reports
Check ad performance every day or at the very least - once every month. The progress of campaigns should be checked every 6-12 months - check if it aligns with business goals.


## STEP 4

Conduct A/B testing. You can test: texts, messages, audiences, channels, communication, visuals, and even the strategy itself!

Useful tools before testing
Facebook/Meta Pixel, Google Analytics (GA), UTM Builder

